



Zoe Sinclair <zoe@ambiente-tapas.co.uk>

Re: Noise

1 message

Zoe Plummer <zoe@ambiente-tapas.co.uk>

22 July 2018 at 11:31

To: Ray Price <ruggedworld@me.com>

Cc: Stephen Chittock <steve@chittock-online.com>, dawnb_knowles@msn.com, walshki@yahoo.com

Hi Ray

Your complaint was raised with Paul last Saturday and I asked that internal noise was monitored more closely. He was not aware of any load behaviour on either of these Friday dates but he confirmed that the ground floor window would be closed earlier in future. You will have to forgive us for this as during this period of unusually high temperatures the internal temperatures have risen to above what we had anticipated. The music has however always been turned down to reflect our licensing obligation.

It would be appreciated if you could let me know how you and the other residents have found the noise levels during the course of this week.

Kind regards

Zoe

On Sat, 14 Jul 2018 at 08:41, Ray Price <ruggedworld@me.com> wrote:

Good Morning Zoe,

You need to know that yesterday evening (Friday 13 July) the internal noise generated from The Press Kitchen, including shouting and loud laughter could clearly be heard *inside* my property and did not finish until about 22:30. This is a repeat of a similar occurrence on the evening of Friday 6 July.

I believe I and other residents at St Denys Court are being tolerant of the noise generated from the use of the outside yard during the day, including that from a loud party of 9 enjoying an extended lunch on Monday 9 July, but hearing noise clearly generated by your customers and staff during the late evening and from inside The Press Kitchen is not acceptable. This is particularly so given your assurance to the Licensing Committee and the conditions of your Premises License in relation to this aspect of your operations.

Can I ask you to ensure that such intrusions on my quality of life are better managed. It may simply be a case of closing the windows of your premises, particularly at busy periods. While this may cause some inconvenience to The Press Kitchen it might ensure that you continue to be 'a relaxed neighbourhood restaurant-deli in the heart of the city' and a neighbour that we might be more relaxed with.

Kind regards,

Ray

--

Zoe Plummer

Ambiente Tapas Limited

Green Lane Trading Estate

Clifton Moor

York

YO30 5PY

Restaurants at:

14 Goodramgate	York	YO1 7LQ	01904 689784
31 Fossgate	York	YO1 9TA	01904 638252
36-38 The Calls	Leeds	LS2 7EW	0113 246 1848
5 Humber Street	Hull	HU1 1TG	01482 426 126

<http://www.ambiente-tapas.co.uk/>

